

Dear Valued Customer,

As you would be aware, there is a transition in the shareholding pattern that is currently underway at Religare Health Insurance, which will be duly concluded subject to regulatory approval.

Being a core member of Religare Health Insurance family, we take this opportunity to apprise you of the finer aspects of this development and what it translates to for you.

An investors consortium, led by PE firm 'True North' will be the incoming shareholders of Religare Health Insurance. True North, with a combined corpus of over US\$ 2 billion, has in the last 17 years invested over US\$ 1 billion in more than 30 Indian businesses like Manipal Hospitals, Care Hospitals, Meru, DM Healthcare, Cloudnine and Fincare.

As our privileged customers, you will always continue to be offered innovative, value-for-money products and avail quality servicing that deliver on our core tenets of being a responsible, trustworthy and customer-centric insurer. Following are certain specific points for your ready reference:

Your Policy: will continue to offer the same features and benefits for the entire duration of the policy period, and thereafter, till you are enrolled with us.

Claiming on Your Insurance: is as easy as always was. So, simply call (1800-200-4488, 1860-500-4488) or write (customerfirst@religarehealthinsurance.com) to our customer care centre, and we will start processing your claim immediately.

Servicing Your Policy: is truly convenient as well. To check, change or update your policy details or for any other assistance, please contact us at our customer care centre, as specified above.

In conclusion, we thank you for choosing us as your preferred health insurer and please rest assured that we are there for you, *Hamesha*.

Yours sincerely,



Anuj Gulati

Managing Director & CEO